



General terms and conditions of sale

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Article 1 - We ask you to carefully read the following general terms and conditions.

By booking a stay with us, you agree to fully comply with these terms and conditions.

They are an integral part of any contract concluded between the campsite and its customers.

Each customer acknowledges having read these general conditions prior to any reservation of a stay, for himself and any person participating in the stay. In accordance with the law in force, these general conditions are made available to all customers for information purposes prior to the conclusion of any contract for the sale of stays. They can also be obtained by simple written request addressed to the head office of the establishment.

Article 2 - Booking conditions

2.1 Price and payment

The price of the stays is indicated in euros, VAT included.

- For camping pitch reservations : All rentals are personal and cannot be transferred. The rental only becomes effective with our agreement and after receipt of the total amount of the stay and the booking fees. Deposit of 30% on booking and payment balance at the latest on the day of arrival.
- For payment balance : All rentals are personal and cannot be transferred. The rental only becomes effective with our agreement and after receipt of the total amount of the stay and the booking fees. Deposit of 30% on booking and payment of the balance at the latest 30 days before arrival.

For any unreported delay, the rental / pitch becomes available the next morning after the arrival date mentioned on the reservation contract. The reservation will be void and the deposit will be retained by the campsite management.

2.2 Modification of reservation

No reduction will be made in the event of late arrival or early departure.

2.3 Cancellation

Any reservation not settled in accordance with the general conditions of sale will be cancelled. The deposit will not be refunded

2.4 Withdrawal

The legal provisions relating to the right of withdrawal in the event of distance selling provided for by the Consumer Code are not applicable to tourist services (article L.121-20-4 of the Consumer Code).

Thus, for any order for a stay at the campsite, the customer does not benefit from any right of withdrawal.

2.5 Cancellation insurance

We advise you to take out cancellation insurance. This contract offers you a cancellation guarantee which allows you to obtain reimbursement of the sums paid in the event of cancellation of your stay or early departure under certain conditions (illness, accident, etc.). Pricing in the contract according to stay.

Article 3 - Course of the stay

3.1 Arrivals and Departures

For rental accommodation, arrivals are from 4 p.m. (low season) and 3 p.m. (medium and high season), departures are between 8 a.m. and 10 a.m.

For camping pitches, arrivals are from 4 p.m. (low season) and 3 p.m. (medium and high season), departures are before 12 p.m.

3.2 Deposit

A deposit of 250€ per accommodation will be requested on the day of your arrival, 250€ in addition for rentals equipped with individual spas. It will be refunded to you on the day of your departure, during the opening hours of the reception, after an inventory. The invoicing of any damage will be added to the price of the stay as well as the cleaning if you do not leave the accommodation in a state of perfect cleanliness. If you cannot be present during the inventory, the deposit will be returned to you by post or email (scan of receipt).

3.3 Departure

Any return of the key/accommodation after 10 a.m. or release of the pitch after 12 p.m. results in the invoicing of an additional night. Any extension of stay must be made at least 24 hours before the scheduled departure date.

3.4 Internal rules and regulations

As required by law, you must adhere to our internal rules and regulations, deposited at the prefecture, displayed at our reception and a copy of which will be given to you on request.

Article 4 - Liability

The Campsite declines all responsibility for damage suffered by the equipment of the camper-caravanner which would be of its own doing; insurance for your equipment in terms of civil liability is mandatory (FFCC, ANWB, ADAC...).

Article 5 - Applicable law

These general conditions are subject to French law and any dispute relating to their application falls within the jurisdiction of the High Court or the competent commercial court.

Consumer mediator : CM2C - 14 rue Saint-Jean 75017 Paris - 01 89 47 00 14 - www.cm2c.net